

MONTGOMERY COUNTY MEMORIAL HOSPITAL + CLINICS

BOARD MEETING · August 27, 2025

MCMH Conference Center

Zoom option available.

ROLL CALL

Trustees	Jill Bergstrom, Vice Chair	James Norris, Treasurer	Ann Carder, Secretary
	Jeff Vanderhoof, Trustee	Jason Poston, Trustee	Chris Gilbert, Trustee

Administration	Ron Kloewer, Chief Executive Officer	Mike O'Neal, Chief Operating Officer
	Bryant Blay, Chief Financial Officer	Krystalle Fada, Chief Nursing Officer
	Shauna Bozwell, Chief Clinical Officer	Kylie Bowen, Administrative Services Manager
	Heather Huddle, Administrative Assistant	

Staff	Gale Bingham, Administrative Director of Human Resources (Zoom)	
	Pete Wemhoff, Administrative Director of Support Services (Zoom)	
	Terry Koppa, Administrative Director of Information Systems (Zoom)	
	Jamie Hossle, Administrative Director of Revenue Cycle (Zoom)	
	Tim Werges, Controller (Zoom)	
	Sherstin Willyerd, Administrative Director of Pharmacy (in person)	
	Laura Kloewer, Public Relations & Outreach Coordinator (in person)	

Medical Staff	Dr. Scott Hoffman, Chief of Staff
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Montgomery County Board of Supervisors	Charla Schmid, County Supervisor (Zoom)
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Public Visitors	N/A
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Absent	Kevin Cabbage, Chair
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CALL TO ORDER

Jill Bergstrom, Vice Chair, called the meeting to order at 8:00 AM at Montgomery County Memorial Hospital (MCMH) in the Conference Center. A Zoom option was available for those who wished to attend virtually.

RECOGNITION OF QUORUM

Jill Bergstrom recognized that all trustees were present, with the exception of Kevin Cabbage who was absent.

CONSENT AGENDA

The consent agenda was presented for consideration by the Board of Trustees. It consisted of the minutes from the regular meeting on July 30, 2025, CAH Policies and the following provider appointments:

- New Appointments: Jeff Jacobs, MD; Sydney Feller, PA-C; Trevor Lewis, MD; Priscilla Quach, DO
- Reappointments: Kathryn Cambron, MD; Amanda Dimmitt, MD; Gregory Gordon, MD; Monica Johnson, MD; Christopher Lindgren, MD; Scott Lowe, MD; Lauren Riley, ARNP; David Vogel, MD; Ning Zhang, MD
- Additional Privileges: N/A
- In-activations: David Bulley, MD; Marcela Pineda-Molina, MD; Jennifer Huckabee, MD; Allison Summers, MD.

A motion by Ann Carder, seconded by Jason Poston, to approve the consent agenda as presented, passed unanimously.

VISITOR COMMENTS

There were no visitor comments.

MEDICAL STAFF REPORTS

Dr. Scott Hoffman, Chief of Staff reported that the Medical Staff meeting took place earlier in the month. He noted that provider appointments and CAH policies were reviewed and approved.

ADMINISTRATIVE REPORTS

Chief Executive Officer – Ron Kloewer
Report printed in the Meeting Book.

Ron Kloewer noted that the primary care and specialty care business is strong. He highlighted the organization's focus on improvement and continuous forward movement.

Chief Operating Officer – Mike O'Neal
Report printed in the Meeting Book.

Mike O'Neal reported that the cafeteria updates are a great improvement.

Mike noted that in September, our new Medicare and Seniors' Health Insurance Information Program (SHIIP) coordinators will host a Welcome to Medicare event and then will be available October 1, 2025 for consultations. SHIIP letters will be sent to Medicare participants in Montgomery County. This new service will be busiest during Medicare open enrollment.

Chief Financial Officer – Bryant Blay
Report printed in the Meeting Book.

Bryant Blay noted that audit report is being finalized. The audit is a clean audit. Bryant reported a positive bottom line of \$3.2M for FY25. This amount is helped by \$6M of Medicaid Directed Payment Program funds, plus a positive IPERS adjustment.

Iowa Hospital Association (IHA) is working to determine the future changes to the Medicaid Directed Payment Program (MDPP). The program should remain stable for the next two fiscal years before any changes are implemented.

Bryant noted that July was a strong month for revenue with a positive bottom line.

Chief Nursing Officer – Krystalle Fada

Report printed in the Meeting Book.

Krystalle Fada reported that the Gold Finch Project is in communications with the Iowa Department of Health and Human Services to reinstate the funding for this important project.

Krystalle noted that a surgery nurse navigator role will soon be implemented. This will convert a current RN opening into an opening for a surgery nurse navigator. The job opening will be posted soon.

Chief Clinical Officer – Shauna Bozwell

Report printed in the Meeting Book.

Shauna Bozwell reported on the new wellness peer support group called Thrive Together. MCMH has partnered with the Montgomery County Family YMCA. Each session includes a short educational topic, open floor for participant discussion and a physical activity. The YMCA will be providing incentive prizes to those who complete the 6-month program.

Shauna noted that three new providers have joined the outpatient specialty clinic: two family practice/OBs from Cass Health, Dr. Adam Verhoef and Dr. Autumn Keiser and Dr. Jack McCarthy, an orthopedic hand specialist with MD West ONE.

Congratulations to Dannette Gohlinghorst who completed her MRI training and will be taking the boards soon. MCMH currently has only one staff member who can perform MRIs so having a second MRI tech will assist with scheduling.

QUARTERLY REPORTS

Quality of Care

The report is included in the Meeting Book.

Krystalle Fada led a brief discussion on the use of HCAHPS vs. Reputation.

FINANCE COMMITTEE

Cash Disbursements

A motion by James Norris, seconded by Ann Carder, to approve the accounts payable cash disbursements in the amount of \$2,589,143, which excludes any potential conflict of interest payments, was unanimously approved.

A motion by James Norris, seconded by Jason Poston, to approve the potential conflict of interest payment for FMTC in the amount of \$6,958, was unanimously approved.

STRATEGIC DISCUSSION

Bryant Blay and Sherstin Willyerd led a discussion on the MCMH 340B program. Sherstin reported that MCMH has four eligible sites: the main campus and the three Rural Health Clinics (RHCs). Sherstin noted that 340B benefits apply to both retail and hospital drug purchases, which is particularly applicable in Oncology. She explained the audit process and noted that annual recertification is required each August. Sherstin also shared that she completed 32 hours of continuing education, earning the Advanced Compliance Expert (ACE) certification.

Bryant reported that financially, the program generates a \$3.5 million positive impact for the organization. It is important to note that the program is not funded by tax dollars, but by pharmaceutical manufacturers. A community benefits report shows that \$38,000 in savings is passed on to patients each month. The savings helps to support the Oncology program, as well as, uncompensated care, aligning with the program's core mission to improve rural access to essential care.

BOARD OF TRUSTEES

Board Committee Reports

Critical Access Hospital Review – (Jeff Vanderhoof & Jill Bergstrom) – The quarterly meeting took place.

Foundation – (Ann Carder & Jill Bergstrom) – The annual golf tournament fundraiser will take place in September.

IHA Legislative – (James Norris) – The IHA Economic Impact and Community Benefits of Iowa Hospitals report is now available.

IT Governance – (Kevin Cabbage) – N/A

Patient Experience – (James Norris & Jason Poston) – N/A

Quality Patient Safety – (Jeff Vanderhoof & Chris Gilbert) – Jeff shared the reports with the other trustees.

Pharmacy Governance – (Ann Carder) – N/A

Auxiliary Annual Report

Laura Kloewer noted a few leadership changes within the Auxiliary, as well as shared the updates that have taken place in the Lemon Tree gift shop. This year, the Auxiliary donated \$16,000, of which \$2,000 was earmarked to begin participation in the Nurse Honor Guard Program and \$14,000 was utilized for cafeteria updates. The Board of Trustees extends its gratitude to the Auxiliary for their contributions, both in funding and volunteer hours.

Quality Improvement/CAH Annual Summary

The report is included in the Meeting Book and was reviewed by the Board of Trustees.

Thank you to Holly Crowell, Krystalle Fada and Mike O'Neal for their work on this report.

Formal Appointment of Infection Prevention Manager

Ann Carder made a motion to formally appoint Holly Crowell as Infection Prevention Manager. James Norris seconded the motion. The motion passed unanimously.

Formal Appointment of Quality Improvement Manager

Chris Gilbert made a motion to formally appoint Holly Crowell as Quality Improvement Manager. Jeff Vanderhoof seconded the motion. The motion passed unanimously.

OTHER BUSINESS

The next Board Meeting will take place on Wednesday, September 24.

ADJOURN

James Norris made a motion to adjourn the meeting. The meeting adjourned at 9:35 AM.

Respectfully submitted,


Ann Carder, Sec.