

MONTGOMERY COUNTY MEMORIAL HOSPITAL + CLINICS

**BOARD MEETING • July 30, 2025**

**MCMH Conference Center**

*Zoom option available.*

**ROLL CALL**

Trustees	Kevin Cabbage, Chair	Jill Bergstrom, Vice Chair	James Norris, Treasurer
	Ann Carder, Secretary	Jeff Vanderhoof, Trustee	Jason Poston, Trustee
	Chris Gilbert, Trustee		

Administration	Ron Kloewer, Chief Executive Officer	Mike O'Neal, Chief Operating Officer
	Bryant Blay, Chief Financial Officer	Krystalle Fada, Chief Nursing Officer
	Shauna Bozwell, Chief Clinical Officer	Kylie Bowen, Administrative Services Manager
	Heather Huddle, Administrative Assistant	

Staff	Gale Bingham, Administrative Director of Human Resources (Zoom)
	Pete Wemhoff, Administrative Director of Support Services (Zoom)
	Terry Koppa, Administrative Director of Information Systems (Zoom)
	Jamie Hossle, Administrative Director of Revenue Cycle (Zoom)
	Tim Werges, Controller (Zoom)
	Sherstin Willyerd, Administrative Director of Pharmacy (Zoom, joined at 8:37 AM)
	Laura Kloewer, Public Relations & Outreach Coordinator (in person)

Medical Staff	Dr. Scott Hoffman, Chief of Staff
---------------	-----------------------------------

Montgomery County Board of Supervisors	Charla Schmid, County Supervisor (Zoom)
--	---

Public Visitors	N/A
-----------------	-----

Absent	N/A
--------	-----

**CALL TO ORDER**

Kevin Cabbage, Board Chair, called the meeting to order at 8:00 AM at Montgomery County Memorial Hospital (MCMH) in the Conference Center. A Zoom option was available for those who wished to attend virtually.

**RECOGNITION OF QUORUM**

Kevin Cabbage recognized that all trustees were present with the exception of Jason Poston.

**CONSENT AGENDA**

The consent agenda was presented for consideration by the Board of Trustees. It consisted of the minutes from the regular meeting on June 25, 2025, and the following provider appointments:

- New Appointments: Kelsey Johnson, ARNP; Adham Shoujaa, MD
- Reappointments: Jolynn Carlson, CRNA; David Owen, ARNP
- Additional Privileges: Brianna Schaffer, ARNP
- In-activations: Paul Novak, MD; Kathy Wulf, ARNP; Surendra Pawar, MD; Norman Ferrer, MD; and Robert Clemons, MD.

A motion by Chris Gilbert, seconded by James Norris, to approve the consent agenda as presented, passed unanimously.

Jason Poston arrived at 8:05 AM.

## VISITOR COMMENTS

There were no visitor comments.

## MEDICAL STAFF REPORTS

Dr. Scott Hoffman, Chief of Staff as of July 1, 2025, was introduced to the Board of Trustees.

Dr. Hoffman reported that the Medical Staff Bylaws and Rules and Regulations were amended to include paramedics.

## ADMINISTRATIVE REPORTS

### **Chief Executive Officer – Ron Kloewer**

Report printed in the Meeting Book.

Ron noted that business volume began to pick up in July, particularly in orthopedics. Both MCMH providers and patients have expressed satisfaction with MD West ONE's services.

Ron discussed the Medicaid Directed Payment Program and the future changes expected to occur over the next several years.

### **Chief Operating Officer – Mike O'Neal**

Report printed in the Meeting Book.

Mike O'Neal reported that a new event report system has been implemented.

Mike noted that revisions have been made to the onboarding (orientation) process for new employees. The orientation now features subject matter experts throughout the day rather than one person teaching the entire onboarding process.

Manager training continues, staying with the topic of communication. In September, managers will be taught about the Predictive Index (PI) tool. Chair Kevin Cabbaged requested that the Board of Trustees complete the Predictive Index as well.

Mike reviewed the IHA trend reports.

**Chief Financial Officer – Bryant Blay**

Report printed in the Meeting Book.

Bryant noted that MCMH is working with a new insurance broker, True North, and also has a new carrier, Copic, for medical malpractice and general insurance policies.

Bryant reported that the exit interview with the auditors from Eide Bailly is scheduled for later today. There are no known adjustments required at this time.

**Chief Nursing Officer – Krystalle Fada**

Report printed in the Meeting Book.

Krystalle Fada reported that “The Power of the Nursing Voice” presentation went well. The presentation was held at MCMH with presenters from the Iowa Hospital Association (IHA). There were approximately 45 attendees. IHA would like to take the presentation “on the road” around Iowa.

Krystalle noted that MCMH’s stroke program received the 2025 Get With The Guidelines Rural Stroke Gold Award from the American Heart Association.

The official results of the State Survey have been received. A corrective action plan has been sent in for the one item that was noted.

Krystalle highlighted a new advancement to knee replacements that is now available at MCMH. The Smart Knee (Persona IQ) shares data on the patient’s healing with the provider to guide the treatment plan and improve outcomes. She shared a video and passed around a knee replacement replica with Smart Knee technology.

**Chief Clinical Officer – Shauna Bozwell**

Report printed in the Meeting Book.

Shauna Bozwell reported on sleep studies. June was the first month that both sleep rooms were available for use. This has helped with patient scheduling as well as staffing concerns.

Shauna noted that Kelsey Johnson, ARNP has started her practice and has been filling in for other providers.

The team continues work on the project to combine Red Oak Internal Medicine and Red Oak Family Medicine clinics into the singular Red Oak Medical Clinic with a focus on efficiency, collaboration and process improvement.

**QUARTERLY REPORTS****Compliance**

The report is included in the Meeting Book.

Bryant Blay reported that one issue was brought to his attention. It was a Human Resources concern rather than a compliance issue, so it was passed on to the Human Resources department.



**Investment Update**

The report is included in the Meeting Book.

**Project Management**

The report is included in the Meeting Book.

**FINANCE COMMITTEE****Cash Disbursements**

A motion by James Norris, seconded by Ann Carder, to approve the accounts payable cash disbursements in the amount of \$1,809,811, which excludes any potential conflict of interest payments, was unanimously approved.

A motion by James Norris, seconded by Jason Poston, to approve the potential conflict of interest payment for FMTC in the amount of \$7,055 was unanimously approved, with Kevin Cabbage abstaining.

Bryant Blay noted that the audit presentation will likely be in September.

**STRATEGIC DISCUSSION**

Tim Werges reported on recent and upcoming economic development activities in the Red Oak area. Tim noted that a 501(c)(3), the Red Oak Area Partnership, has been established to support regional initiatives. On August 13, 2025, representatives from the Lakin foundation will be coming to Red Oak for a site visit to explore potential housing opportunities. In November 2025, Red Oak will present to the Lakin Board to determine readiness for incoming funding. The presentation will determine if funding will be available in 2026. Montgomery County Development Corporation (MCDC) will assume leadership of the Lakin initiative. Tim noted a special thanks to Stanton, a pilot community for the Lakin initiative, for their vital support in launching Red Oak's efforts.

Krystalle Fada and Ann Carder, board members of MCDC, gave an update on recent changes within the organization.

Terry Koppa, Red Oak Chamber and Industry Association board member, gave an update on working with the building trades programs of Southwestern Community College and the Red Oak Community School District for expanded housing projects.

Laura Kloewer, Red Oak Child Development Center board member, gave an update on local daycare opportunities and challenges.

James Norris expressed concerns around maintaining accountability for those leading MCDC. Ron agreed that MCMH will be an active participant as a board-level member of MCDC.

**BOARD OF TRUSTEES****Board Committee Reports**

Critical Access Hospital Review – (Jeff Vanderhoof & Jill Bergstrom) – N/A

Foundation – (Ann Carder & Jill Bergstrom) – An informal meeting took place to discuss the annual golf tournament fundraiser.

IHA Legislative – (James Norris) – N/A

IT Governance – (Kevin Cabbage) – N/A

Patient Experience – (James Norris & Jason Poston) – N/A

Quality Patient Safety – (Jeff Vanderhoof & Chris Gilbert) – Jeff shared the reports with the other trustees.

Pharmacy Governance – (Ann Carder) – Ann reported on recent legislation.

#### **Hospital Quality/Patient Safety Plan**

Krystalle Fada reviewed the changes that were made to the plan.

A motion by Jill Bergstrom, seconded by Jeff Vanderhoof, to approve the Hospital Quality/Patient Safety Plan as presented, was unanimously approved.

#### **Medical Staff Bylaws**

The Medical Staff Bylaws and Rules and Regulations have been amended to include paramedics.

A motion by Jill Bergstrom, seconded by Jason Poston, to approve the Medical Staff Bylaws and Rules and Regulations as presented, was unanimously approved.

#### **OTHER BUSINESS**

The next Board Meeting will take place on Wednesday, August 27.

#### **ADJOURN**

Ann Carder made a motion to adjourn the meeting. The meeting adjourned at 10:28 AM.

Respectfully submitted,



Ann Carder, Sec.